

Vacancy for 'Living Donation Facilitator' post

We are recruiting to support the work of Jain and Hindu Organ Donation Alliance (JHOD) and Jain and Hindu patients waiting for a kidney transplant in London. The position is funded by NHSBT via their Community Grants Programme, and is a self-employed (contract) position that will end with the project in August 2026 and managed by JHOD.

Jain and Hindu Organ Donation Alliance and NHS Blood and Transplant (NHSBT) are keen to save the lives of people suffering from kidney failure. One option is living kidney donation and finding a donor amongst family, friends and friends of the patient or from the community.

Encouraging living donation conversations, discussions, sharing information and educating those waiting for transplants and their families forms the main task of the appointed facilitator and the post reports to the Chair of Jain and Hindu Organ Donation Alliance.

Summary

The facilitator will collaborate with the medical professionals at Hammersmith Hospital who will direct him/her to other hospitals attached to Imperial College Healthcare NHS Trust (this covers Hammersmith Hospital's Transplant Centre, Ealing and Northwick Park Hospitals) to identify the patients who are in need of support. The facilitator will also provide peer support to patients from Jain and Hindu communities, waiting for a kidney transplant. Consult with their families and friends to provide support and encourage them to donate.

This role will include administrative responsibilities including the development of patient information case studies, facilitating discussions between patients, families, and professionals and organising of two community events and two education events at Hammersmith Hospital.

Main Tasks and Responsibilities

- One to One peer support to the patients waiting for a kidney transplant
- Liaise with Hammersmith, Ealing and Northwick Park Hospitals
- Perform any research as needed
- Help with coordination and interactions with professionals, patients, families
- Liaise with JHOD team members and hospital personnel to ensure all enquiries are responded to quickly
- Provide regular updates to Jain and Hindu Organ Donation Living Donation project team
- Attend regular quarterly review meetings between JHOD and Hammersmith Hospital Team
- Ensure patient and family confidentiality
- Travel to hospitals and organised events
- Some evening and weekend working will be required

Education and Experience

- Excellent oral and written communication skills in English and able to communicate effectively
- Computer skills and knowledge of Microsoft products (Word, Excel, PowerPoint)
- Demonstrates integrity (respects confidentiality) and has the capacity to take responsibility for own actions
- Demonstrates initiative and motivation
- Ability to organise and prioritise personal workload
- Ability to treat others with compassion, dignity, and respect, considering any diversity issues
- Understanding of the principles of clinical governance, patient safety, clinical audit
- Understanding of quality improvement initiatives

- Understanding of, or willingness to learn about, the arrangements for living kidney donation and transplantation in the UK
- Knowledge of the UK Living Kidney donation and transplant system, and an understanding of attitude toward living donation amongst Jain and Hindu communities will help.
- Ideally, someone who has been through the journey of either kidney transplant recipient or living kidney donor
- Previous experience in a hospital liaison would help, but not essential
- Essential to have experience of working with Jain and Hindu communities, awareness of their beliefs and religious practices, and understanding of languages such as Gujarati and Hindi.

This is a self-employed contract position for the duration of the project ending August 2026. Eligibility to work in the UK is essential.

Remuneration

£20 per hour on self-employment basis.

Application Process

To apply for this role, please email your CV and a covering letter (no more than two pages) to info@jhod.org.uk outlining your interest in the role and how your skills and experience meet the job description and person specification.

More information about our work is available at www.jhod.org.uk include "JHOD Living Donation Facilitator" in the subject line. Deadline for applications is Friday 18 October 2024 and interviews with shortlisted candidates will take place towards the end of October 2024. For any further details or queries about this role, contact: Prafula Shah prafulashah.jhod@gmail.com

This appointment is subject to a valid DBS check. The applicants will also need to provide information as to any unspent criminal convictions.

Data Protection Principles

We will comply with data protection law including the 5 key principles of GDPR:

- 1. To process your personal data lawfully, fairly and in a transparent way
- 2. To collect your personal data only for valid purposes that we have advised you about and to not use your personal data in any way that is incompatible with those purposes (unless we have notified you and explained the lawful ground that allows us to do so)
- 3. To only process your personal data to the extent necessary for the purposes we have advised you about
- 4. To keep your personal data secure, accurate and up to date
- 5. To keep your personal data only as long as necessary for the purposes we have told you about

Health and Safety at Work:

The post holders are required to: persons who may be affected by their actions or omissions at work. - operate with the employer in ensuring that all statutory and other requirements are complied with. Confidentiality & Data Protection: The post holder has a responsibility to comply with the Data Protection Act 1998 and maintain confidentiality of patients, hospitals and JHOD. If you are required to process information, you should do so in a fair and lawful way, ensuring accuracy is maintained. You should hold information only for the specific registered purpose and not use or disclose it in any way incompatible with such a purpose. You should disclose information only to authorised persons or organisations as instructed. Breaches of confidentiality in relation to information will result in disciplinary action, which may include dismissal. Employees are expected to comply with all Trust policies and procedures and to work in accordance of the Data Protection Act 1998.

Equality and Diversity: JHOD values equality and diversity in employment and in the services we provide and is committed to promoting equality and diversity. We aim to ensure that all job applicants, employees or clients are treated fairly and valued equally regardless of sex, marital status, domestic circumstances, age, race, colour, disablement, ethnic or national origin, social background or employment status, sexual orientation, religion, beliefs, HIV status, gender reassignment, political affiliation or trade union membership.